

In Re: Webloyalty.com, Inc., Marketing and Sales Practices Litigation

Doc. 59 Att. 1

Exhibit 1

[Negative File Maintenance](#) || [Logout](#)

Search ▼

Fandango Kuefler
fandango@ridgeware.com

Action Sheet

Change Profile

Negative File

Voice Billing: Script 1 - COF

Canceled

Member Number:

9773456009

Join Date:

12/25/2005

Transaction Id:

12305688

CREF:

42312

Product:

Reservation Rewards

Referring Member:

Account:

Fandango (www.fandango.com)

Address:

, MA, US 01775

Solicitation:

56192-fan-rr-pob-cof-10cli-1mf-10m-rc350-530-T23

Premium:

\$10.00 Cash Back Award Coupon

Session Id from User Session:

86e6bfae281a47c5c6f047d8f7924467

Trial:

30-Day, \$0.00, 12/25/2005 to 1/23/2006 *** Non-Refundable ***

Bill Cycle:

1-Month, \$10.00, 1/24/2006 to 2/23/2006 *** Refundable *** (Current)

Password:

sail42star

Canceled on 2/22/2006, effective immediately by CSEYMOUR: Member canceled

Billing (Retail Membership)

Apply Refund Overrides

Transanction Type	Bill Id	Bill Date	Process Date	Term	Bill Amount	Eligible Refund Amount	Credit Card	Status	User Created
Refund	90543347	1/24/2006	2/23/2006	Cycle 1 (\$10.00)	\$0.00	\$0.00	Visa - *****2089 (11/2006)	Processed	CSEYMOUR
Charge	88284117	1/24/2006	1/24/2006	Cycle 1	\$10.00	\$0.00	Visa - *****2089 (11/2006)	Processed	
Auth	86685853	12/25/2005	12/26/2005	Auth	\$1.00	\$0.00	Visa - *****2089 (11/2006)	Processed	

Credit Cards: Visa - ***2089 (11/2006)**

Show Full Number

Credit Card	Date Added	Added By
Visa - *****2089 (11/2006)	12/25/2005	WL1APPUSR

Communications

7 Day Post Join Service Reminder	Comm_Template_Id: 19880 Attempted: 01/01/2006 04:04:52 AM Success
13 Day Post Join Continuity Email	Comm_Template_Id: 19850 Attempted: 01/07/2006 01:55:03 AM Success
14 Day Pre-Bill Notification	Comm_Template_Id: 30056 Attempted: 01/10/2006 05:14:32 AM Success
30 Day Post Join Service Reminder	Comm_Template_Id: 19870 Attempted: 01/24/2006 02:25:43 AM Success
Cancel Confirmation	Comm_Template_Id: 30062 Attempted: 02/22/2006 03:48:19 PM Success
Cancel - Customer Service	Comm_Template_Id: 30081 Attempted: 02/22/2006 03:52:19 PM Success
Enrollment - Successful Join	Comm_Template_Id: 31025 Attempted: 12/25/2005 05:44:27 PM Success

Fulfillments

Premiums & Gifts:

Hard Communications:

Benefits

Shopping Discounts up to 50%	Get fantastic discounts on a wide variety of products and service from top retail locations nationwide. Plus get discounts at plenty of local stores and service providers where you live.
Attraction & Leisure Discounts	You save up to 50% or more at more than 19,000 top attractions nationwide and close to home. Get discounts at theme parks, museums, aquariums, zoos and more! Plus save money at lots of local sports venues, from bowling alleys to batting cages to major-league sporting events!
Theme Park Discounts	Your membership entitles you to special discounts at top name locations like Disneyland Resort, SeaWorld San Diego, San Diego Zoo, Busch Gardens, Universal Studios Hollywood, Knott's Berry Farm, Cedar Point, and more!
Dining Discount Coupons	Save up to ½ off with over 85,000 deals to choose from, good at popular local family restaurants and participating national chains nationwide. These discounts are great when on a cross-country trip or even in your own neighborhood!
Movie Ticket Discounts up to 40%	Save when you see your favorite movies at leading theatre chains like Loews Cineplex, United Artists and Regal theatres. Order your tickets online and see your favorite shows for up to 40% off the regular ticket price!
24-Hour Road & Tow Protection	As a Member you are automatically entitled to 24-Hour Roadside Assistance. Wherever and whenever you drive, emergency service -- including one FREE tow every 120 days and plus other services like battery jumps, lockout assistance and fuel delivery, for instance--is only a toll-free phone call away.
Trip Delay Protection	Get reimbursed for emergency out-of-pocket expenses like food and lodging when your trip is delayed for more than 12 hours by the airlines, sickness, natural disaster and other causes -- up to 1 delay per trip and \$500.00 per year!
Lost/Delayed Baggage	Your qualifying valuables are protected and expenses are covered if your luggage is delayed, lost or damaged on any major airline. We'll cover expenses beyond what the airline reimburses you, up to \$250.00 per trip for clothing and incidental expenses, if your luggage is delayed more than 12 hours. And your protection is even greater if the airlines lose your bag entirely.
Hotel Over-Booking Protection	You get Cash Back any time you make confirmed reservations at a U.S. hotel and the hotel overbooks giving your room away. If your hotel is overbooked, you can stay at another hotel and Reservation Rewards will reimburse you the quoted reservation rate of your original room rate, up to \$500.00 a year!
Credit Card Fraud Protection	Whether traveling or at home, you can shop over the Internet, telephone and anywhere else with confidence thanks to Reservation Rewards Credit Card Fraud Protection. If anyone makes unauthorized charges to your credit card or debit card, then we pay the bill beyond what your card carrier or other insurance covers up to your limit of liability. You're covered for up to \$50.00 for each credit card and \$500.00 for each debit card, up to \$1,000 per year!
More Ways to Save	Get extra members-only deals and discounts from some of our partners! Save at top stores and locations. See what's new and how to save now!